

pmlaw

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July 2, 2019

By Regular Mail

Mr. Michael Morrow
Ms. Brunina Morrow
333 Strand Avenue
Thunder Bay, Ontario
P7B 5A6

Dear Mr. and Ms. Morrow:

RE: Air Canada ats Morrow, Michael & Brunina
Our File No. 219049
Court File No. SC-18-00000182-0000

Enclosed please find our client's brief of documents, which our client will be relying on at trial and which is served upon you pursuant to the *Small Claims Court Rules*.

Yours truly,

Clay S. Hunter

CSH/vr
Enclosure

**ONTARIO
SUPERIOR COURT OF JUSTICE
(THUNDER BAY SMALL CLAIMS COURT)**

BETWEEN:

MICHAEL MORROW and BRUNINA MORROW

Plaintiffs

- and -

AIR CANADA

Defendant

**BRIEF OF DOCUMENTS
OF THE DEFENDANT**

July 2, 2019

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Toronto, Ontario

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Lawyers for the Defendant

TO: **MICHAEL MORROW**
333 Strand Avenue
Thunder Bay, Ontario
P7B 5A6

Tel: (807) 621-5049

Plaintiff

AND TO: **BRUNINA MORROW**
333 Strand Avenue
Thunder Bay, Ontario
P7B 5A6

Tel: (807) 621-5049

Plaintiff

INDEX

1. Passenger Name Record (PNR) Detail for Morrow / Michael Mr. and Morrow/Brunina Mrs., Flights QK8530, March 12, 2016, AC0125, March 12, 2016, ZX1896, March 12, 2016, ZX1854, March 17, 2016 and QK8531, March 18, 2016;
2. Departure Control System (DCS) Records for Morrow/Michael Mr., Flights QK8530, March 12, 2016, AC0125, March 12, 2016 and ZX1896, March 12, 2016;
3. Departure Control System (DCS) Records for Morrow/Brunina Mrs., Flights QK8530, March 12, 2016, AC0125, March 12, 2016 and ZX1896, March 12, 2016;
4. NetLine/Ops – OpsLink - Leg Details – QK8530, March 12, 2016;
5. NetLine/Ops – OpsLink - Leg Details – ZX1851, March 12, 2016;
6. NetLine/Ops – OpsLink - Leg Details – AC125, March 12, 2016;
7. NetLine/Ops – OpsLink - Leg Details – ZX1896, March 12, 2016;
8. Eticket number 014 215 598 7657 for Morrow/Michael Mr., Flights AC8530, March 12, 2016, AC1851, March 12, 2016, AC1854, March 17, 2016 and AC8531, March 18, 2016;
9. Eticket number 014 215 598 7658 for Morrow/Brunina Mrs., Flights AC8530, March 12, 2016, AC1851, March 12, 2016, AC1854, March 17, 2016 and AC8531, March 18, 2016;
10. Eticket number 014 245 995 9182 for Morrow/Michael Mr., Flights AC125, March 12, 2016 and AC1896, March 12, 2016;
11. Eticket number 014 245 995 9183 for Morrow/Brunina Mrs., Flights AC125, March 12, 2016 and AC1896, March 12, 2016; and
12. General Conditions of Carriage – Air Canada, printed from website June 12, 2019.



Display a PNR

Back

PNR Detail

-01.***1MORROW/MICHAELMR*** 02.1MORROW/BRUNINAMRS
 9-YTO-H 8077681S94
 9-YTO-B 8076841805
 9-YTO-C 8076215049
 9-YTO-A 333 STRAND AVE/THUNDER BAY ON/P7B 5A6
 9-YSJ-E MORROWM//TBAYTEL.NET
 9-YSJ-A CO. MICHAEL K MORROW/333 STRAND AVE/THUNDER BAY/ON P7B 5A6
 6-YSJ
 7-K01DECYSJDM 01421559876S7
 7-K01DECYSJDM 01421559876S8
 7-Y11MARQWSKW 1EBFB*CAD25.00-1.25XG
 7-K12MARWW7WW 01424S99S9182
 7-K12MARWW7WW 01424S99S9183
 4-SSRFQTVVYPN/ AC -MORROW/MMR
 4-SSRFQTVVYPN/ AC -MORROW/BMRS
 4-SSRAUTHAC HK/ACOD/YSJAC/DMSU/01DEC5 ACCOUNT CODE USED OWNTP15PA
 4-SSRAUTHAC HK/PSGI/YSJAC/DMSU/01DEC5 KY8X2E0001
 4-SSRAUTHAC HK/PSGI/YSJAC/DMSU/01DEC5 KY8X2E0002
 4-SSRRQSTACHK2 2DF/N
 4-SSRCKINAC XBAG-01
 4-SSRDOCSYHK1 /P/CA/ /CA/ /M/ //MICHAEL KEVIN
 4-SSRDOCSYHK1 /P/CA/ /CA/ /F/
 4-SSRRQSTACGK1 24E/N
 4-SSRRQSTACGK1 26E/N
 4-SSRRQSTACGK1 20A/N
 4-SSRRQSTACGK1 16B/N
 4-SSRRBOKACHK2 ZX18S1Q12MARYYZLAS
 4-SSRRCHKACHK2
 4-SSRDOCAYYHK1 /R/CA
 4-SSRDOCAYYHK1 /R/CA
 3-SSRCTCEYYHK1 /MORROWM//TBAYTEL.NET/EN
 5-..ALERT ORIGINAL FARE HAS A NON-REF AMOUNT YSJDMSU01DEC
 5-..OWNTP15P CYBER MONDAY SALE YSJDMSU01DEC
 5-..SC-YSJ
 5-..LANGUAGE OF CHOICE FOR CORRESPONDENCE *ENGLISH* YSJDMSU01DEC
 5-C/H 1 IS MICHAEL K MORROW/CA /CAD137S.20/PSGR1-2
 5-807 621-5049C/CARDHOLDER PHONE NUMBER/E EMAIL TO C/H
 5-1-2 MORROWM//TBAYTEL.NET/CARDHOLDER EMAIL
 5-..CCSALEA070765/2ETKT/CAD1108.68 YSJDMSU01DEC
 5-CREDIT CARD RECEIPT EMAIL SENT IN *ENGLISH* AT 2247 YSJDMSU01DEC
 5-TO MORROWM//TBAYTEL.NET YSJDMSU01DEC
 5-..RBC INSURANCE TRANSFER DECLINED YSJDMSU01DEC
 5-..CCS/01DEC/0248/E/MORROWM//TBAYTEL.NET/SENT
 5-..AUTO PAX REBOOK ACCT IROP ZX1851 YYZ LAS 0910 1110 12MAR/AC046784/1330 WW7WWRC
 5-..ENS/12MAR/0130/E/MORROWM//TBAYTEL.NET/SENT
 5-..ENS/12MAR/0130/E/18076841805/NOT SENT
 M-C-CAD 26.25/CA
 M-F-CCCA
 M-O-0142155987657YSJ30NOV156399027S
 M-E-I01421559876S7(2)/12MAR16
 M-F-CCCA
 M-O-0142155987658YSJ30NOV156399027S
 M-E-I0142155987658(2)/12MAR16
 P-AMISC YSJRSVN
 1 QK8530QY 12MAR YQTYYZ D HK 2 0600 0741
 2 AC0125QY 12MAR YYZYCY B HK 2 160S 1824
 3 ZX1896QY 12MAR YYCLAS U HK 2 1925 2113

9/11/2018

Air Canada - Historical PNR Retrieval System / upnr121-Display a PNR

4 ZX1854LY 17MAR LASYYZ D HK 2 2355 0705
5 QK8531LY 18MAR YYZYQT U HK 2 0815 1023

ORIGIN YSJ/AC/DM 1DEC 0243

H XT- QET/59/0200/01DEC E*EMAIL TO PAX

RCVD- YSJ/SU/DM 7DEC 4740

** UNABLE TO COMPLETE PROCESSING THIS PNR - FORMAT ERROR

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2
3
4
5
6
7

2

MORROW_MICHAEL.txt
QK8530 12MAR16 YQT 0600 CRJA1
MORROW/MICHAEL MR ** Electronic Ticket **
YYZ Y/Q C J2 **02D 1 KY8X2E Checked-in:000662/YQT 11MAR 17:08Z
WEB Check-in Security Number: Pool Ref: 0032
Connecting Flight Details
1. ZX1851 Y 12MAR YYZ-LAS @
Electronic Ticket Number: 0142155987657
FQTV - AC/
History Credits
11MAR/1618Z YQT 000605-\$W CHECKED PAX IN
11MAR/1619Z YQT 000605-\$W OFFLOAD FROM 02D USING @Z"
11MAR/1620Z YQT 000404-\$W CHECKED PAX IN
11MAR/1623Z YQT 000404-\$W OFFLOAD FROM 02D USING @Z"
12MAR/1024Z YQT E00749-JK BTP
12MAR/1048Z YQT E0076A-TB PASSENGER BOARDED
APIS Data DOB: NAT:CAN PPT:
Tag Details: AC 482795 LAS
ADC STATUS: 15411YYZLAS"
Passport First Name: MICHAEL KEVIN

AC0125 12MAR16 YYZ 1605 321H3
MORROW/MICHAEL MR ** Electronic Ticket **
YYC Y/Q C BM2 **22E 3 KY8X2E Checked-in:81B85A/YYZ 12MAR 13:30Z
Security Number: Pool Ref: 0198
Inbound Flight: QK8530 Y 12MAR YQT 0741
Connecting Flight Details
1. ZX1896 Y 12MAR YYC-LAS @
Electronic Ticket Number: 0142459959182
FQTV - AC/
History Credits
11MAR/1618Z YQT 000605-\$W CHECKED PAX IN
11MAR/1619Z YQT 000605-\$W OFFLOAD FROM 25H USING @Z"
11MAR/1620Z YQT 000404-\$W CHECKED PAX IN
11MAR/1623Z YQT 000404-\$W OFFLOAD FROM 25H USING @Z"
11MAR/1708Z YQT 000662-\$W CHECKED PAX IN
12MAR/1024Z YQT E00749-JK BTP
12MAR/1330Z WW7 81B85A-WW OFFLOAD FROM 25H USING @Z
12MAR/2029Z YYZ E82E5C-B5 SEAT CHANGED FROM 24E TO 22E
12MAR/2031Z YYZ E20D29-2H PASSENGER BOARDED
APIS Data DOB: NAT:CAN PPT:
Tag Details: AC 482795 LAS AC 817675 LAS AC 817674 YYC
ADC STATUS: 15411YYZLAS"
Passport First Name: MICHAEL KEVIN

ZX1896 12MAR16 YYC 1925 319R1
MORROW/MICHAEL MR ** Electronic Ticket **
LAS Y/Q C B02 @*19B 2 KY8X2E Checked-in:81B85A/YYZ 12MAR 13:30Z
Security Number: Pool Ref: 0161
Inbound Flight: AC0125 Y 12MAR YYZ 1824
Electronic Ticket Number: 0142459959182
FQTV - AC/
History Credits
12MAR/1423Z YYZ E22926-Z1 SEAT CHANGED FROM 20A TO 19B
13MAR/0208Z YYC E40612-NM PASSENGER BOARDED
APIS Data DOB: NAT:CAN PPT:
Tag Details: AC 482795 LAS AC 817675 LAS
APP/ETA Status: 4111 OK TO TRAVEL
ADC STATUS: 15411YYZLAS"
Passport First Name: MICHAEL KEVIN

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MORROW_BRUNINA.txt
QK8530 12MAR16 YQT 0600 CRJA1
MORROW/BRUNINA MRS ** Electronic Ticket **
YYZ Y/Q C J2 **02F 0 KY8X2E Checked-in:000662/YQT 11MAR 17:08Z
WEB Check-in Security Number: Pool Ref: 0032
Connecting Flight Details
1. ZX1851 Y 12MAR YYZ-LAS @
Electronic Ticket Number: 0142155987658
FQTV - AC/
History Credits
11MAR/1618Z YQT 000605-\$W CHECKED PAX IN
11MAR/1619Z YQT 000605-\$W OFFLOAD FROM 02F USING @Z"
11MAR/1620Z YQT 000404-\$W CHECKED PAX IN
11MAR/1623Z YQT 000404-\$W OFFLOAD FROM 02F USING @Z"
12MAR/1048Z YQT E0076A-TB PASSENGER BOARDED
APIS Data DOB: NAT:CAN PPT:
ADC STATUS: 15411YYZLAS"

AC0125 12MAR16 YYZ 1605 321H3
MORROW/BRUNINA MRS ** Electronic Ticket **
YYC Y/Q C BM2 @*22F 0 KY8X2E Checked-in:81B85A/YQT 12MAR 13:30Z
Security Number: Pool Ref: 0198
Inbound Flight: QK8530 Y 12MAR YQT 0741
Connecting Flight Details
1. ZX1896 Y 12MAR YYC-LAS @
Electronic Ticket Number: 0142459959183
FQTV - AC/
History Credits
11MAR/1618Z YQT 000605-\$W CHECKED PAX IN
11MAR/1619Z YQT 000605-\$W OFFLOAD FROM 25K USING @Z"
11MAR/1620Z YQT 000404-\$W CHECKED PAX IN
11MAR/1623Z YQT 000404-\$W OFFLOAD FROM 25K USING @Z"
11MAR/1708Z YQT 000662-\$W CHECKED PAX IN
12MAR/1330Z WW7 81B85A-WW OFFLOAD FROM 25K USING @Z
12MAR/2029Z YYZ E82E5C-B5 SEAT CHANGED FROM 26E TO 22F
12MAR/2031Z YYZ E20D29-2H PASSENGER BOARDED
APIS Data DOB: NAT:CAN PPT:
ADC STATUS: 15411YYZLAS"

ZX1896 12MAR16 YYC 1925 319R1
MORROW/BRUNINA MRS ** Electronic Ticket **
LAS Y/Q C B02 @*19C 0 KY8X2E Checked-in:81B85A/YYZ 12MAR 13:30Z
Security Number: Pool Ref: 0161
Inbound Flight: AC0125 Y 12MAR YYZ 1824
Electronic Ticket Number: 0142459959183
FQTV - AC/
History Credits
12MAR/1423Z YYZ E22926-Z1 SEAT CHANGED FROM 16B TO 19C
13MAR/0207Z YYC E40612-NM PASSENGER BOARDED
APIS Data DOB: NAT:CAN PPT:
APP/ETA Status: 4111 OK TO TRAVEL
ADC STATUS: 15411YYZLAS"

NetLine/Ops OpsLink FRA Production

UTC: 16:47:08

Local time: 12:47:08 Browser specific (UTC-4)



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Legs

Carrier(s)	QK	Departure airport	
Flight number(s)	8530	Arrival airport	
Departure date From:	12Mar16 (DDMMYY) 0000 (hhmm)	Aircraft Subtype(s)	
To:	12Mar16 (DDMMYY) 2359 (hhmm)	Registration(s)	
Service Type	<input type="checkbox"/> Include checks	Query Type	<input type="checkbox"/> Query by Actual times
Display Style	<input checked="" type="radio"/> Standard <input type="radio"/> MT Data		

Schedule Information

Flight Identifier	QK8530 12Mar16
Routing	YQT - YYZ
Departure	UTC: 12Mar 11:00
	Local at YQT: 12Mar 06:00
Arrival	UTC: 12Mar 12:41
	Local at YYZ: 12Mar 07:41
Service Type	J
Leg State	ARR
Aircraft Registration	QK162
Aircraft Version	Y50A01
Aircraft Owner	QK
PRBD	
Sector Time	1:41
Non Operation Legs	UA 8052

Actual Information

Routing	YQT - YYZ
Departure Stand/Gate	004/ 4
Arrival Stand/Gate	136/ D36
ETD / NI	- / -
Offblock Time	12Mar 05:58
Airborne Time	12Mar 06:14
ETA (Onblock)	-
Landing Time	12Mar 07:38
Onblock Time	12Mar 08:37
Delays	
EET Estimated Enroute Time	-
Estimated Taxi Time Out	0:00
Estimated Taxi Time In	0:00
Actual Flight Time	1:24
Calculated Takeoff Time	-
First Regul	-
Regcause	-
Total flight hours	0 A
Total Cycles	0 A

PAX and Cargo

Estimated Pax F/C/Y	-/-
Booked PAX F/C/Y	-/151
Flown PAX F/C/Y	-/150
Baggage/Cargo/Mail	-,-KGI/-

Forecast Date

Booked PAD F/C/Y	-/15
Male/Female/ADL/CHD/INF	44/-44/6/-

Info

Problems	-
Ops Remark	-

01/11/2018

Leg Details

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Telex Outgoing Remark

FOB 000030/KG

WAITING FOR GATE

WAITING FOR GATE

Telex Incoming Remark

FOB 000012/KG FB 0018

*** ASM-EQT received: 10Mar16 at 05:33

*** MVT received: Mar 12 16 at 09:47

*** FMM received: Mar 12 16 at 10:59

*** MVT received: Mar 12 16 at 10:59

*** MVT received: Mar 12 16 at 10:59

*** MVA received: Mar 12 16 at 10:59

*** MVT received: Mar 12 16 at 11:15

*** MVT received: Mar 12 16 at 11:15

*** MVA received: Mar 12 16 at 11:15

FOB 000030/KG

*** MVA received: Mar 12 16 at 11:15

*** MVT received: Mar 12 16 at 11:55

*** MVT received: Mar 12 16 at 12:01

*** MVT received: Mar 12 16 at 12:31

*** MVT received: Mar 12 16 at 12:31

*** MVT received: Mar 12 16 at 12:38

*** MVT received: Mar 12 16 at 12:38

*** MVA received: Mar 12 16 at 12:38

*** MVT received: Mar 12 16 at 12:39

*** MVT received: Mar 12 16 at 13:05

WAITING FOR GATE

*** MVT received: Mar 12 16 at 13:06

*** MVT received: Mar 12 16 at 13:11

*** MVT received: Mar 12 16 at 13:11

*** MVA received: Mar 12 16 at 13:11

*** MVT received: Mar 12 16 at 13:11

*** MVT received: Mar 12 16 at 13:12

*** MVA received: Mar 12 16 at 13:17

*** MVT received: Mar 12 16 at 13:18

WAITING FOR GATE

*** MVT received: Mar 12 16 at 13:19

*** MVT received: Mar 12 16 at 13:30

*** MVT received: Mar 12 16 at 13:30

*** MVA received: Mar 12 16 at 13:30

*** MVT received: Mar 12 16 at 13:31

*** MVT received: Mar 12 16 at 13:31

*** MVT received: Mar 12 16 at 13:31

*** MVA received: Mar 12 16 at 13:31

*** MVT received: Mar 12 16 at 13:32

*** MVT received: Mar 12 16 at 13:32

*** MVA received: Mar 12 16 at 13:32

*** MVT received: Ma

Segment Info

Board Point	Off Point	Data Element Id.	Data
QQQ	YYZ	98	1
YQT	YYZ	6	QK 8031

5

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NetLine/Ops OpsLink FRA Production

UTC: 13:54:38

Local time: 09:54:38 Browser specific (UTC-4)

L-1011-13

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Legs

Carrier(s)	ZX	Departure airport	
Flight number(s)	1851	Arrival airport	
Departure date From:	12Mar16 (DDMMYY) 0000 (hhmm)	Aircraft Subtype(s)	
To:	12Mar16 (DDMMYY) 2359 (hhmm)	Registration(s)	
Service Type	<input type="checkbox"/> Include checks	Query Type	<input type="checkbox"/> Query by Actual times
Display Style	<input checked="" type="radio"/> Standard <input type="radio"/> MT Data		

Find

Reset

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Schedule Information

Flight Identifier ZX1851 12Mar16
 Routing YYZ - LAS
 Departure UTC: 12Mar 14:10
 Local at YYZ: 12Mar 09:10
 Arrival UTC: 12Mar 19:10
 Local at LAS: 12Mar 11:10
 Service Type J
 Leg State ARR
 Aircraft Registration ZX632
 Aircraft Version J24Y258N01
 Aircraft Owner ZX
 PRBD
 Sector Time 5:00
 Non Operation Legs UA 8506

Actual Information

Routing YYZ - LAS
 Departure Stand/Gate 161/ F61
 Arrival Stand/Gate D22/ D22
 ETD / NI - / -
 Offblock Time 12Mar 09:07
 Airborne Time 12Mar 09:23
 ETA (Onblock) -
 Landing Time 12Mar 10:41
 Onblock Time 12Mar 10:47
 Delays
 EET Estimated Enroute Time 4:16
 Estimated Taxi Time Out 0:21
 Estimated Taxi Time In 0:09
 Actual Flight Time 4:18
 Calculated Takeoff Time -
 First Regul -
 Regcause -
 Total flight hours 90868 A
 Total Cycles 15333 A

PAX and Cargo

Estimated Pax F/C/Y -/-
 Booked PAX F/C/Y 21/-/269
 Flown PAX F/C/Y -/22/258
 Baggage/Cargo/Mail -,-KG/-

Forecast Date -
 Booked PAD F/C/Y -/-/1
 Male/Female/ADL/CHD/INF 260/-/260/20/-

Info

Problems -
 Ops Remark -

9/22/18

Leg Details

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Telex Outgoing Remark	FOB 0267/KG FOB 0071/KG
Telex Incoming Remark	*** MVA received: Mar 12 16 at 14:09 *** MVT received: Mar 12 16 at 14:09 *** MVT received: Mar 12 16 at 14:24 *** MVA received: Mar 12 16 at 14:26 FOB 0267/KG *** FMM received: Mar 12 16 at 14:26 *** MVA received: Mar 12 16 at 14:26 *** MVT received: Mar 12 16 at 14:26 *** MVT received: Mar 12 16 at 18:42 *** MVT received: Mar 12 16 at 18:49 *** MVA received: Mar 12 16 at 18:50 FOB 0071/KG *** MVT received: Mar 12 16 at 18:50

Segment Info

Board Point	Off Point	Data Element Id.	Data
YYZ	QQQ	99	1
QQQ	LAS	98	3
YYZ	LAS	6	ZX 1852

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NetLine/Ops OpsLink FRA-Production

UTC: 16:30:30
Local time: 11:30:30 Browser specific (UTC-5)

G Lufthansa System

Home	Legs		Departure airport		
Logout	Carrier(s)	AC	Arrival airport		
Arrivals	Flight number(s)	125	Aircraft Subtype(s)		
Departures	Departure date	From: 12Mar16 (DDMMYY) 0000 (hhmm)	Registration(s)		
Turnarounds		To: 12Mar16 (DDMMYY) 2359 (hhmm)	Query Type		<input type="checkbox"/> Query by Actual times
Legs	Service Type	<input type="checkbox"/> Include checks			
Checks	Display Style	<input checked="" type="radio"/> Standard <input type="radio"/> MT Data			
Movement					
Gates & Info					
Fuel					

Airports	Schedule Information	
Aircraft	Flight Identifier AC125 12Mar16	
Preferences	Routing YYZ - YYC	
Statistics	Departure UTC: 12Mar 21:05	
Help	Local at YYZ: 12Mar 16:05	
	Arrival UTC: 13Mar 01:24	
	Local at YYC: 12Mar 18:24	
	Service Type	
	Leg State ARR	
	Aircraft Registration AC460	
	Aircraft Version J14Y169H01	
	Aircraft Owner AC	
	PRBD	
	Sector Time 4:19	
	Non Operation Legs OS 8265	
	Actual Information	
	Routing YYZ - YYC	
	Departure Stand/Gate 132/ D32	
	Arrival Stand/Gate C59/ C59	
	ETD / NI - / -	
	Offblock Time 12Mar 16:05	
	Airborne Time 12Mar 16:18	
	ETA (Onblock) -	
	Landing Time 12Mar 18:04	
	Onblock Time 12Mar 18:10	
	Delays	
	EET Estimated Enroute Time 3:50	
	Estimated Taxi Time Out 0:18	
	Estimated Taxi Time In 0:07	
	Actual Flight Time 3:46	
	Calculated Takeoff Time -	
	First Regul -	
	Regcause -	
	Total flight hours 48139 A	
	Total Cycles 16253 A	
	PAX and Cargo	
	Estimated Pax F/C/Y -/-	
	Booked PAX F/C/Y 11/-/179	
	Flown PAX F/C/Y -/14/169	
	Baggage/Cargo/Mail -/-KG/-	
	Forecast Date	
	Booked PAD F/C/Y 3/-/9	
	Male/Female/ADL/CHD/INF 173/-/173/10/1	
	Info	
	Problems -	
	Ops Remark -	
	Telex Outgoing Remark FOB 0173/KG	
	FMIS 0111	
	FOB 0045/KG	
	Telex Incoming Remark --- MVA received: Mar 12 16 at 21:07	
	--- MVT received: Mar 12 16 at 21:07	

*** MVT received: Mar 12 16 at 21:18
*** MVA received: Mar 12 16 at 21:20
FOB 0173/KG
*** FMM received: Mar 12 16 at 21:20
*** MVA received: Mar 12 16 at 21:20
*** MVT received: Mar 12 16 at 21:20
*** MVT received: Mar 13 16 at 01:00
FMS 0111
*** MVT received: Mar 13 16 at 01:06
*** MVT received: Mar 13 16 at 01:11
*** MVA received: Mar 13 16 at 01:13
FOB 0045/KG
*** MVT received: Mar 13 16 at 01:13

**Segment Info**

Board Point	Off Point	Data Element Id.	Data
YYZ	QQQ	99	1
YYZ	YYC	6	AC 160

NetLine/Ops OpsLink FRA-Production

UTC: 16:30:30
Local time: 11:30:30 Browser specific (UTC-5)

Home	Legs				Departure airport		
Logout	Carrier(s)	AC	Flight number(s)		125	Arrival airport	
Arrivals	Departure date	From: 12Mar16 (DDMMYY)	0000 (hhmm)		Aircraft Subtype(s)		Find
Departures		To: 12Mar16 (DDMMYY)	2359 (hhmm)		Registration(s)		Reset
Turnarounds	Service Type	<input type="checkbox"/> Include checks			Query Type	<input type="checkbox"/> Query by Actual times	
Legs	Display Style	<input checked="" type="radio"/> Standard <input type="radio"/> MT Data					
Checks							

Movement	Gates & Info	Fuel
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Airports	Schedule Information	
Aircraft	Flight Identifier	AC125 12Mar16
Preferences	Routing	YYZ - YYC
Statistics	Departure	UTC: 12Mar 21:05
Help		Local at YYZ: 12Mar 16:05
	Arrival	UTC: 13Mar 01:24
		Local at YYC: 12Mar 18:24

Service Type J
Leg State ARR
Aircraft Registration AC460
Aircraft Version J14Y169H01
Aircraft Owner AC
PRBD
Sector Time 4:19
Non Operation Legs OS 8265

Actual Information

Routing YYZ - YYC
Departure Stand/Gate 132/ D32
Arrival Stand/Gate C59/ C59
ETD / NI - / -
Offblock Time 12Mar 16:05
Airborne Time 12Mar 16:18
ETA (Onblock) -
Landing Time 12Mar 18:04
Onblock Time 12Mar 18:10

Delays

EET Estimated Enroute Time 3:50
Estimated Taxi Time Out 0:18
Estimated Taxi Time In 0:07
Actual Flight Time 3:46
Calculated Takeoff Time -
First Regul -
Regcause -
Total flight hours 48139 A
Total Cycles 16253 A

PAX and Cargo

Estimated Pax F/C/Y -/-
Booked PAX F/C/Y 11/-/179
Flown PAX F/C/Y -/14/169
Baggage/Cargo/Mail -/KG/-

Forecast Date -
Booked PAD F/C/Y 3/-/9
Male/Female/ADL/CHD/INF 173/-/173/10/1

Info

Problems -
Ops Remark -
Telex Outgoing Remark FOB 0173/KG
FMIS 0111
FOB 0045/KG
Telex Incoming Remark *** MVA received: Mar 12 16 at 21:07
*** MVT received: Mar 12 16 at 21:07

g Details

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Telex Incoming Remark	SERVICES TO RETURN			
	F/			
	C/ D/WATER FILLED TO HALF/SHOULD BE THREE			
	QUARTERS/WAITED FOR WATER SERVICES TO RETURN F/			
	C/			
	D/WATER FILLED TO HALF/SHOULD BE THREE QUARTERS/WAITED FOR WATER			
	SERVICES TO RETURN			
	F/			
	FOB 0022/KG			
	*** MVA received: Mar 13 16 at 02:36			
*** MVT received: Mar 13 16 at 02:36				
*** MVT received: Mar 13 16 at 02:48				
*** LDM received: Mar 13 16 at 02:49				
*** MVA received: Mar 13 16 at 02:49				
FOB 0082/KG				
*** FMM received: Mar 13 16 at 02:49				
*** MVA received: Mar 13 16 at 02:49				
*** MVT received: Mar 13 16 at 02:49				
*** MVT received: Mar 13 16 at 04:08				
*** MVT received: Mar 13 16 at 04:08				
C/ D/WATER FILLED TO HALF/SHOULD BE THREE				
QUARTERS/WAITED FOR WATER SERVICES TO RETURN F/				
*** MVT received: Mar 13 16 at 04:08				
C/				
D/WATER FILLED TO HALF/SHOULD BE THREE QUARTERS/WAITED FOR WATER				
SERVICES TO RETURN				
F/				
*** MVT received: Mar 13 16 at 05:15				
*** MVT received: Mar 13 16 at 05:28				
*** MVT received: Mar 13 16 at 05:50				
C/ D/WATER FILLED TO HALF/SHOULD BE THREE				
QUARTERS/WAITED FOR WATER SERVICES TO RETURN F/				
*** MVT received: Mar 13 16 at 05:51				
C/				
D/WATER FILLED TO HALF/SHOULD BE THREE QUARTERS/WAITED FOR WATER				
SERVICES TO RETURN				
F/				
*** MVT received: Mar 13 16 at 05:51				
*** MVA received: Mar 13 16 at 05:51				
FOB 0022/KG				
Segment Info	Board Point	Off Point	Data Element Id.	Data
	QQQ	LAS	98	3
	YYC	LAS	6	ZX 1899

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Execute Command

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Module Index

Execute Command

Eticket

Output from /usr/local/bin/Eticket 0142155987657 ..

index : 657

/vol.acwc/F501fs4/ETKT/temp/robinst.0142155987657: No such file or directory

NAME: MORROW/MICHAEL MR

TKT: 014 21 55987657 5 PRG

BEFFA: CD497CC9

FF:AC

REF: KY8X2E

CP	CR	FLT	CL	DATE	BRD	OFF	TIME	ST	FARE	BASIS	BGA
1.	X	AC	8530	Q	12MAR16	YQT	YYZ	0600	OK	W0R4TP	PUSED
2.		AC	1851	Q	12MAR16	YYZ	LAS	0910	OK	W0R4TP	PEXCH
3.	X	AC	1854	L	17MAR16	LAS	YYZ	2355	OK	A752TG	PUSED
4.		AC	8531	L	18MAR16	YYZ	YQT	0815	OK	A752TG	PUSED

NVB:1/12MAR16 2/12MAR16 3/17MAR16 4/18MAR16

NVA:1/12MAR16 2/12MAR16 3/17MAR16 4/18MAR16

FR: CAD 554.34 TX: CA 12.10 TX: XG 28.32 TX: XT 92.84

EQ:

TL: CAD 687.60

FARE CALCULATION

12MAR16YQT AC X/YTO AC LAS Q27.50R354.44AC X/YTO Q7.50AC YQT

R164.90CAD554.34 END ROE1.00 XT1.04RC8.00SQ7.32YC47.08US

6.65XA9.31XY7.45AY XF5.99LAS4.50

FOP: CC CA

APC:

END: AC ONLY/NONREF/CHGFEE -BG:AC

63990275/30NOV15/YSJITAC

/ DM

SAINT JOHN /CANADA

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
1	ISSUED			AC	8530	Q	12MAR16	YQT	YYZ
2	ISSUED			AC	1851	Q	12MAR16	YYZ	LAS
3	ISSUED			AC	1854	L	17MAR16	LAS	YYZ
4	ISSUED			AC	8531	L	18MAR16	YYZ	YQT

A070765 E80CE5 YSJ 5U 01DEC15 02:47Z

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
1	CHECK IN		CKIN	AC	8530	Q	12MAR16	YQT	YYZ
USAGE DETAILS ***									
				AC	8530	Y	12MAR16	YQT	YYZ MORROW

KIOSK 000000 YQT 11MAR16 16:18Z

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
2	CHECK IN		CKIN	AC	1851	Q	12MAR16	YYZ	LAS
USAGE DETAILS ***									
				AC	1851	Y	12MAR16	YYZ	LAS MORROW

KIOSK 000000 YYZ 11MAR16 16:18Z

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
1	OFF LOAD		CKIN	AC	8530	Q	12MAR16	YQT	YYZ

KIOSK 000000 YQT 11MAR16 16:19Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF

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Execute Command

KIOSK 000000 YYZ 11MAR16 16:19Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
1 CHECK IN CKIN AC 8530 Q 12MAR16 YQT YYZ
USAGE DETAILS *** AC 8530 Y 12MAR16 YQT YYZ MORROW
KIOSK 000000 YQT 11MAR16 16:20Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
2 CHECK IN CKIN AC 1851 Q 12MAR16 YYZ LAS
USAGE DETAILS *** AC 1851 Y 12MAR16 YYZ LAS MORROW
KIOSK 000000 YYZ 11MAR16 16:20Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
1 OFF LOAD CKIN AC 8530 Q 12MAR16 YQT YYZ
KIOSK 000000 YQT 11MAR16 16:23Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
2 OFF LOAD CKIN AC 1851 Q 12MAR16 YYZ LAS
KIOSK 000000 YYZ 11MAR16 16:23Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
1 CHECK IN CKIN AC 8530 Q 12MAR16 YQT YYZ
USAGE DETAILS *** AC 8530 Y 12MAR16 YQT YYZ MORROW
KIOSK 000000 YQT 11MAR16 17:08Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
2 CHECK IN CKIN AC 1851 Q 12MAR16 YYZ LAS
USAGE DETAILS *** AC 1851 Y 12MAR16 YYZ LAS MORROW
KIOSK 000000 YYZ 11MAR16 17:08Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
1 DEPARTED CKIN CKIN AC 8530 Q 12MAR16 YQT YYZ
2807344 E0076A YQT PD 12MAR16 10:58Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
2 OFF LOAD CKIN AC 1851 Q 12MAR16 YYZ LAS
IBOK 000000 YYZ 12MAR16 13:30Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
2 EXCHANGED EXCH AC 1851 Q 12MAR16 YYZ LAS
EXCHANGED FOR 0142459959182
01BM02 81B85A WW7 GS 12MAR16 13:30Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
1 LIFTED CKIN USED AC 8530 Q 12MAR16 YQT YYZ
2 LIFTED EXCH EXCH AC 1851 Q 12MAR16 YYZ LAS
3MAINT 000000 12MAR16 23:20Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
1 CHECK IN CKIN AC 1854 L 17MAR16 LAS YYZ
USAGE DETAILS *** AC 1854 Y 17MAR16 LAS YYZ MORROW
OSK 000000 LAS 17MAR16 15:33Z

ACTION OLD NEW CR FLT CL DATE BRD OFF
CHECK IN CKIN AC 8531 L 18MAR16 YYZ YQT
USAGE DETAILS *** AC 8531 Y 18MAR16 YYZ YQT MORROW
OSK 000000 YYZ 17MAR16 15:33Z

ACTION OLD NEW CR FLT CL DATE BRD OFF
OFF LOAD CKIN AC 1854 L 17MAR16 LAS YYZ
OSK 000000 LAS 17MAR16 15:33Z

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9/11/2018

Execute Command

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
3 CHECK IN CKIN AC 1854 L 17MAR16 LAS YYZ
USAGE DETAILS *** AC 1854 Y 17MAR16 LAS YYZ MORROW
KIOSK 000000 LAS 17MAR16 15:34Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
4 CHECK IN CKIN AC 8531 L 18MAR16 YYZ YQT
USAGE DETAILS *** AC 8531 Y 18MAR16 YYZ YQT MORROW
KIOSK 000000 YYZ 17MAR16 15:34Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
3 DEPARTED CKIN CKIN AC 1854 L 17MAR16 LAS YYZ
CN50405 E43618 LAS PD 18MAR16 06:43Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
4 DEPARTED CKIN CKIN AC 8531 L 18MAR16 YYZ YQT
A079404 E43019 YYZ RA 18MAR16 12:00Z

CP ACTION OLD NEW CR FLT CL DATE BRD OFF
3 LIFTED CKIN USED AC 1854 L 17MAR16 LAS YYZ
4 LIFTED CKIN USED AC 8531 L 18MAR16 YYZ YQT
DBMAINT 000000 18MAR16 23:20Z

PURGED: 21MAY16

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Execute Command
Eticket

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Output from /usr/local/bin/Eticket 0142155987658..

index : 658
/vol.acwc/FS01fs4/ETKT/temp/robinst.0142155987658: No such file or directory

NAME: MORROW/BRUNINA MRS TKT: 014 21 55987658 6 PRG
BEFFA: CD497CCD
FF:AC REF: KY8X2E

CP	CR	FLT	CL	DATE	BRD	OFF	TIME	ST	FARE	BASIS	BGA
1.	X	AC	8530	Q	12MAR16	YQT	YYZ	0600	OK	W0R4TP	PUSED
2.		AC	1851	Q	12MAR16	YYZ	LAS	0910	OK	W0R4TP	PEXCH
3.	X	AC	1854	L	17MAR16	LAS	YYZ	2355	OK	A7S2TG	PUSED
4.		AC	8531	L	18MAR16	YYZ	YQT	0815	OK	A7S2TG	PUSED

NVB:1/12MAR16 2/12MAR16 3/17MAR16 4/18MAR16
NVA:1/12MAR16 2/12MAR16 3/17MAR16 4/18MAR16

FR: CAD 554.34 TX: CA 12.10 TX: XG 28.32 TX: XT 92.84
EQ:
TL: CAD 687.60

FARE CALCULATION
12MAR16YQT AC X/YTO AC LAS Q27.50R354.44AC X/YTO Q7.50AC YQT
R164.90CAD554.34 END ROE1.00 XT1.04RC8.00SQ7.32YC47.08US
6.65XA9.31XY7.45AY XF5.99LAS4.50
FOP: CC CA APC:
END: AC ONLY/NONREF/CHGFEE -BG:AC

63990275/30NOV15/YSJITAC / DM
SAINT JOHN /CANADA

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
1	ISSUED			AC	8530	Q	12MAR16	YQT	YYZ
2	ISSUED			AC	1851	Q	12MAR16	YYZ	LAS
3	ISSUED			AC	1854	L	17MAR16	LAS	YYZ
4	ISSUED			AC	8531	L	18MAR16	YYZ	YQT

A070765 E80CE5 YSJ SU 01DEC15 02:47Z

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
1	CHECK IN		CKIN	AC	8530	Q	12MAR16	YQT	YYZ
USAGE DETAILS *** AC 8530 Y 12MAR16 YQT YYZ MORROW									
KIOSK	000000	YQT					11MAR16	16:18Z	

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
2	CHECK IN		CKIN	AC	1851	Q	12MAR16	YYZ	LAS
USAGE DETAILS *** AC 1851 Y 12MAR16 YYZ LAS MORROW									
KIOSK	000000	YYZ					11MAR16	16:18Z	

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
1	OFF LOAD		CKIN	AC	8530	Q	12MAR16	YQT	YYZ
KIOSK	000000	YQT					11MAR16	16:19Z	

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
2	OFF LOAD		CKIN	AC	1851	Q	12MAR16	YYZ	LAS

IOSK 000000 YYZ 11MAR16 16:19Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
1 CHECK IN CKIN AC 8530 Q 12MAR16 YQT YYZ
USAGE DETAILS *** AC 8530 Y 12MAR16 YQT YYZ MORROW
IOSK 000000 YQT 11MAR16 16:20Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
2 CHECK IN CKIN AC 1851 Q 12MAR16 YYZ LAS
USAGE DETAILS *** AC 1851 Y 12MAR16 YYZ LAS MORROW
IOSK 000000 YYZ 11MAR16 16:20Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
1 OFF LOAD CKIN AC 8530 Q 12MAR16 YQT YYZ
IOSK 000000 YQT 11MAR16 16:23Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
2 OFF LOAD CKIN AC 1851 Q 12MAR16 YYZ LAS
IOSK 000000 YYZ 11MAR16 16:23Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
1 CHECK IN CKIN AC 8530 Q 12MAR16 YQT YYZ
USAGE DETAILS *** AC 8530 Y 12MAR16 YQT YYZ MORROW
IOSK 000000 YQT 11MAR16 17:08Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
2 CHECK IN CKIN AC 1851 Q 12MAR16 YYZ LAS
USAGE DETAILS *** AC 1851 Y 12MAR16 YYZ LAS MORROW
IOSK 000000 YYZ 11MAR16 17:08Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
1 DEPARTED CKIN CKIN AC 8530 Q 12MAR16 YQT YYZ
1807344 E0076A YQT PD 12MAR16 10:58Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
2 OFF LOAD CKIN AC 1851 Q 12MAR16 YYZ LAS
BOK 000000 YYZ 12MAR16 13:30Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
2 EXCHANGED EXCH AC 1851 Q 12MAR16 YYZ LAS
EXCHANGED FOR 0142459959183
0IBM02 81885A WW7 GS 12MAR16 13:30Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
1 LIFTED CKIN USED AC 8530 Q 12MAR16 YQT YYZ
2 LIFTED EXCH EXCH AC 1851 Q 12MAR16 YYZ LAS
BMAINT 000000 12MAR16 23:20Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
3 CHECK IN CKIN AC 1854 L 17MAR16 LAS YYZ
USAGE DETAILS *** AC 1854 Y 17MAR16 LAS YYZ MORROW
IOSK 000000 LAS 17MAR16 15:33Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
4 CHECK IN CKIN AC 8531 L 18MAR16 YYZ YQT
USAGE DETAILS *** AC 8531 Y 18MAR16 YYZ YQT MORROW
IOSK 000000 YYZ 17MAR16 15:33Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
3 OFF LOAD CKIN AC 1854 L 17MAR16 LAS YYZ
IOSK 000000 LAS 17MAR16 15:33Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
4 OFF LOAD CKIN AC 8531 L 18MAR16 YYZ YQT
IOSK 000000 YYZ 17MAR16 15:33Z

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Execute Command

P ACTION OLD NEW CR FLT CL DATE BRD OFF
3 CHECK IN CKIN AC 1854 L 17MAR16 LAS YYZ
USAGE DETAILS *** AC 1854 Y 17MAR16 LAS YYZ MORROW
IOSK 000000 LAS 17MAR16 15:34Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
4 CHECK IN CKIN AC 8531 L 18MAR16 YYZ YQT
USAGE DETAILS *** AC 8531 Y 18MAR16 YYZ YQT MORROW
IOSK 000000 YYZ 17MAR16 15:34Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
3 DEPARTED CKIN CKIN AC 1854 L 17MAR16 LAS YYZ
150405 E43618 LAS PD 18MAR16 06:43Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
1 DEPARTED CKIN CKIN AC 8531 L 18MAR16 YYZ YQT
179404 E43019 YYZ RA 18MAR16 12:00Z

P ACTION OLD NEW CR FLT CL DATE BRD OFF
LIFTED CKIN USED AC 1854 L 17MAR16 LAS YYZ
LIFTED CKIN USED AC 8531 L 18MAR16 YYZ YQT
MAINT 000000 18MAR16 23:20Z

PURGED: 21MAY16

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Execute Command

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Execute Command

Eticket

Output from /usr/local/bin/Eticket 0142459959182 ..

index : 182
/vol.acwc/FS01fs4/ETKT/temp/robinst.0142459959182: No such file or directory

NAME: MORROW/MICHAEL MR TKT: 014 24 59959182 2 PRG
BEFFA: D0486331
FF:AC REF: KY8X2E

CP	CR	FLT	CL	DATE	BRD	OFF	TIME	ST	FARE	BASIS	BGA
1.	X	AC	125	Q	12MAR16	YYZ	YYC	1605	OK	W0R4TP	PUSED
2.	AC	1896	Q	12MAR16	YYC	LAS	1925	OK	W0R4TP	PUSED	

FR: CAD 554.34 TX: TX: TX:
EQ:
TL: NO ADC

FARE CALCULATION
12MAR16YQT AC X/YTO AC LAS Q27.50R354.44AC X/YTO Q7.50AC YQT
R164.90CAD554.34END ROE1.00 PD12.10CA28.32XG1.04RC8.00SQ
7.32YC47.08US6.65XA9.31XY7.45AY PDXF5.99LAS4.50
FOP: CCCA
END: INVOL REROUTE
AC ONLY/NONREF/CHGFEE -BG:AC

ORIG: 0142155987657/YSJ/30NOV15/63990275
EXCH: 0142155987657
67991420/12MAR16/YYZDCAC / WW
YYZ /CANADA

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
1	ISSUED			AC	0125	Q	12MAR16	YYZ	YYC
2	ISSUED			AC	1896	Q	12MAR16	YYC	LAS

I0IBM02 81B85A WW7 GS 12MAR16 13:30Z

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
1	CHECK IN		CKIN	AC	0125	Q	12MAR16	YYZ	YYC

USAGE DETAILS *** AC 0125 Y 12MAR16 YYZ YYC MORROW
RCHK 000000 YYZ 12MAR16 13:30Z

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
2	CHECK IN		CKIN	AC	1896	Q	12MAR16	YYC	LAS

USAGE DETAILS *** AC 1896 Y 12MAR16 YYC LAS MORROW
RCHK 000000 YYC 12MAR16 13:30Z

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
1	DEPARTED	CKIN	CKIN	AC	0125	Q	12MAR16	YYZ	YYC

A006869 E82E5C YYZ PD 12MAR16 20:53Z

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
2	DEPARTED	CKIN	CKIN	AC	1896	Q	12MAR16	YYC	LAS

A070549 E01EE8 YYC RA 13MAR16 02:13Z

CP	ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
----	--------	-----	-----	----	-----	----	------	-----	-----

Execute Command

ID CKIN USED AC 0125 Q 12MAR16 YYZ YYC
ID CKIN USED AC 1896 Q 12MAR16 YYC LAS
000000 13MAR16 23:41Z

ID: 14MAY16

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Execute Command

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Eticket

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Output from /usr/local/bin/Eticket 0142459959183 ..

index : 183
/vol.acwc/FS01fs4/ETKT/temp/robinst.0142459959183: No such file or directory

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(6) 643-3
pmlaw.c

NAME: MORROW/BRUNINA MRS
BEFFA: D0486349
FF:AC

TKT: 014 24 59959183 3 PRG

REF: KY8X2E

CP	CR	FLT	CL	DATE	BRD	OFF	TIME	ST	FARE	BASIS	BGA
1.	X	AC	125	Q	12MAR16	YYZ	YYC	1605	OK	W0R4TP	
1.		AC	1896	Q	12MAR16	YYC	LAS	1925	OK	W0R4TP	PUSED PUSED

R: CAD 554.34 TX: TX: TX:
Q:
L: NO ADC

ARE CALCULATION

12MAR16YQT AC X/YTO AC LAS Q27.50R354.44AC X/YTO Q7.50AC YQT
R164.90CAD554.34END ROE1.00 PD12.10CA28.32XG1.04RC8.00SQ
7.32YC47.08US6.65XA9.31XY7.45AY PDXF5.99LAS4.50
DP: CCCA
ID: INVOL REROUTE
AC ONLY/NONREF/CHGFEE -BG:AC

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IG: 0142155987658/YSJ/30NOV15/63990275
CH: 0142155987658
991420/12MAR16/YYZDCAC / WW
Z /CANADA

ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
ISSUED			AC	0125	Q	12MAR16	YYZ	YYC
ISSUED			AC	1896	Q	12MAR16	YYC	LAS
BM02	81B85A	WW7	GS	12MAR16	13:30Z			

ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
CHECK IN		CKIN	AC	0125	Q	12MAR16	YYZ	YYC
USAGE DETAILS	*****		AC	0125	Y	12MAR16	YYZ	YYC MORROW
K	000000	YYZ				12MAR16	13:30Z	

ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
CHECK IN		CKIN	AC	1896	Q	12MAR16	YYC	LAS
JSAGE DETAILS	*****		AC	1896	Y	12MAR16	YYC	LAS MORROW
<	000000	YYC				12MAR16	13:30Z	

ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
DEPARTED	CKIN	CKIN	AC	0125	Q	12MAR16	YYZ	YYC
869	E82E5C	YYZ	PD	12MAR16	20:53Z			

ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
DEPARTED	CKIN	CKIN	AC	1896	Q	12MAR16	YYC	LAS
549	E01EE8	YYC	RA	13MAR16	02:13Z			

ACTION	OLD	NEW	CR	FLT	CL	DATE	BRD	OFF
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Execute Command

1 LIFTED CKIN USED AC 0125 Q 12MAR16 YYZ YYC
2 LIFTED CKIN USED AC 1896 Q 12MAR16 YYC LAS
BMAINT 000000 13MAR16 23:41Z

PURGED: 14MAY16

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Suite 900
Direct East
Ontario

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6-3743

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hunter
616) 643-3
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General Conditions of Carriage and Tariffs

Notice to Air Canada passengers:

This page contains Air Canada's Tariffs and General Conditions of Carriage

General Conditions of Carriage


The General Conditions of Carriage provide information on certain conditions that govern transportation on Air Canada, e.g. check-in and boarding gate deadlines, overbooking notice, notice of baggage liability limitations and conditions of contract.


Tariffs


An air carrier's tariff is a document that contains its published fares, charges and related terms and conditions of carriage applicable to air services.

Air Canada is required by law to publish its domestic terms and conditions of carriage on this website and to make its domestic tariffs available for public inspection.

You may consult our domestic tariffs as well as other applicable tariffs filed, where required, with the appropriate authorities, by clicking on the appropriate links below.

Domestic Tariff  *
(for travel within Canada)

International Tariff  *
(for travel between Canada and a foreign country/region)

Carrier Surcharge 

* Tariffs are subject to change without notice.

General Conditions of Carriage

IMPORTANT CONDITIONS

1. You must obtain your boarding pass and check in any baggage by the Check-in Deadline shown below. Additionally, you must be available for boarding at the boarding gate by the Boarding Gate Deadline shown below. Failure to respect Check-in and Boarding Gate Deadlines may result in the reassignment of any pre-reserved seats, the cancellation of reservations, and/or ineligibility for denied boarding compensation.

Suite 900
Street East
Ontario
/5
366-9607
366-3743
(416)

Hunter
(416) 643-33
r@pmlaw.co

Itinerary	When you should check in	Check-in / baggage drop-off ends	Boarding gate closes
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Check-in Deadline shown below

Within Canada	90 minutes	45 minutes [†]	15 minutes
To/From the US	120 minutes	60 minutes	15 minutes
International (including Mexico and the Caribbean)	120 minutes	60 minutes	15 minutes
From Algiers (Algeria), Casablanca (Morocco) and Tel Aviv (Israel)	180 minutes	60 minutes	30 minutes

[†]Exception: 20 minutes for flights departing from Toronto City Airport (YTZ).

- Although reconfirmation of flights is not required, we strongly recommend that you check your flight status online at aircanada.com or by calling our flight information system at 1-888-422-7533 prior to your departure.
- Advance seat assignments are not guaranteed and may change without notice. If your pre-assigned seat is unavailable, we will try to accommodate you in a comparable seat in the same class of service and will refund any applicable fees.
- Any travel credit banked for unused tickets is non-transferable: when the credit is redeemed, it must be used by the same person whose name appears on the original ticket.
- Air Canada will cancel any purchased ticket and provide a full refund without penalty up to 24 hours after purchase. Beyond 24 hours, voluntary changes to your itinerary may require the payment of additional fees and fare upgrades. If you are travelling on a non refundable ticket, Air Canada will be unable to make exceptions in the event of an unexpected trip cancellation or medical emergency. We recommend the purchase of travel insurance.
- Checked baggage policy**
Passengers travelling with Air Canada, Air Canada Rouge and Air Canada Express are entitled to a free checked baggage allowance, depending on destination and/or fare purchased. When the number, weight and/or overall dimensions (length + width + height) of your checked baggage exceed the limits of your free checked baggage allowance, additional checked baggage charges will apply.


Ensure your checked bags are properly identified.

Please do not pack valuables in your checked baggage. Excess valuation may be declared on certain types of articles. Special rules apply to fragile, valuable or perishable articles. Learn more about checked baggage restrictions.

Checked baggage policy

(12)

	Maximum Overall Measurement (Length + Width + Height)	Maximum Weight
Economy Class (view complete baggage allowance)	158 cm 62 in	23 kg 50 lb
Business Class Up to 3 bags	158 cm 62 in	32 kg 70 lb

Bags exceeding 32 kg (70 lb) in weight, 292 cm (115 in) in linear dimensions (length + width + height, wheels & handles included) or 203 cm (80 in) in length will not be accepted as checked baggage. Please contact Air Canada Cargo  for handling.

If more than one carrier is providing the transportation for your journey, each carrier may apply different rules on baggage (both checked and carry-on baggage).

7. Carry-on baggage policy

Oversized carry-on bags are not permitted on our aircraft, and may cause flight delays for all passengers. Please ensure your carry-on bags are inside the maximum allowed size as indicated below; they are required to fit in the double-size verification device at check-in or boarding time.

You may carry on board items which fall within the 2-piece carry-on baggage allowance, as follows:

1. One (1) carry-on bag or suitcase (wheels and handles included in the size) and
2. One (1) personal article like a briefcase, laptop computer, diaper bag, camera case, cartons or other similar item.

Standard article**Personal article****Carry-on baggage
policy**

Maximum size	23 cm x 40 cm x 55 cm (9 in x 15.5 in x 21.5 in) Wheels and handles included.	16 x 33 x 43 cm (6 in x 13 in x 17 in)
Maximum weight	Your carry-on baggage must be light enough that you can store it in the overhead bin unassisted.	

Standard article

Personal article

Learn more about carry-on baggage restrictions.

It is recommended that documents and medication be packed in your carry-on baggage. All prescription medications must be properly labelled with the names of the patient, the medication, and the issuing medical office or pharmacy.

8. Dangerous goods

For safety reasons, dangerous goods must not be packed in checked or carry-on baggage, except as specifically permitted. Dangerous goods include, but are not limited to: compressed gases, corrosives, explosives, flammable liquids and solids, radioactive materials, oxidizing materials, poisons, infectious substances, and briefcases with installed alarm devices. For security reasons, other restrictions may apply. Please refer to the Restricted and prohibited items page for more information.

9. Subject to the provisions of the Montreal Convention and the Warsaw Convention, as well as the provisions of its applicable tariffs, Air Canada may refuse carriage of property in checked luggage that is not suitable for transportation, such as fragile or perishable items and may refuse to carry valuable items (a valuable is deemed to be any item whose value is \$ 1,000 CAD or more, per Kilogram or \$1 CAD per gram). Air Canada may refuse claims based on the inherent nature of an item (e.g. its perishable nature), or for loss or delay of unsuitably or inadequately packed items, to the extent that the destruction, loss or damages resulted from the inherent defect, quality or vice of the baggage, or, in the case of delay, that the carrier, its agents, and servants took all measures that could reasonably be required to avoid the damage, or that it was impossible to take such measures.

10. International travel

Governments may require your carrier to provide information on or permit access to passenger data. You cannot travel if you do not have all required travel documents, such as a passport and visa (where applicable), to enter in or transit through each country on your itinerary. For additional information, please refer to the Travel Documents page.

11. In-flight health

Most people are fit to travel by air, but special attention is required for passengers whose health problems may be exacerbated by altitude, travel stress, hypoxia and other travel related difficulties. View important health tips and information for customers with special needs who may require medical approval before flying.

Please also note that aircraft disinsection is carried out on **certain routes**, in compliance with the requirements of the World Health Organization (WHO), the International Civil Aviation Organization, Transport Canada and applicable foreign regulatory authorities.

12. Schedules and timetables

Time and aircraft type shown in timetables or elsewhere are approximate and not guaranteed, and form no part of the contract. Schedules are subject to change without notice and carrier assumes no responsibility for passenger making connections not included as part of the itinerary set out in the ticket. Carrier is not responsible for changes, errors or omissions either in timetables or other representations of schedules.

NOTICE - SOLD SUBJECT TO APPLICABLE TARIFFS

CONDITIONS OF CONTRACT AND OTHER IMPORTANT NOTICES

PASSENGERS ON A JOURNEY INVOLVING AN ULTIMATE DESTINATION OR A STOP IN A COUNTRY OTHER THAN THE COUNTRY OF DEPARTURE ARE ADVISED THAT INTERNATIONAL TREATIES KNOWN AS THE MONTREAL CONVENTION, OR ITS PREDECESSOR, THE WARSAW CONVENTION, INCLUDING ITS AMENDMENTS (THE WARSAW CONVENTION SYSTEM), MAY APPLY TO THE ENTIRE JOURNEY, INCLUDING ANY

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366-9607
366-3743
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Hunter
(416) 64
r@pmla

PORTION THEREOF WITHIN A COUNTRY. FOR SUCH PASSENGERS, THE APPLICABLE TREATY, INCLUDING SPECIAL CONTRACTS OF CARRIAGE EMBODIED IN ANY APPLICABLE TARIFFS, GOVERNS AND MAY LIMIT THE LIABILITY OF THE CARRIER.

NOTICE of Liability Limitations

The Montreal Convention or the Warsaw Convention system may be applicable to your journey and these Conventions govern and may limit the liability of air carriers for death or bodily injury, for loss of or damage to baggage, and for delay.

Where the Montreal Convention applies, the limits of liability are as follows:

1. There are no financial limits in respect of death or bodily injury.
2. In respect of destruction, loss of, or damage or delay to baggage, 1,131 Special Drawing Rights (approximately EUR 1,357; US \$1,663) per passenger in most cases.
3. For damage occasioned by delay to your journey, 4,694 Special Drawing Rights (approximately EUR 5,655; US \$6,786) per passenger in most cases

Where the Warsaw Convention system applies, the following limits of liability may apply:

1. 16,600 Special Drawing Rights (approximately EUR 20,000; US \$20,000) in respect of death or bodily injury if the Hague Protocol to the Convention applies, or 8,300 Special Drawing Rights (approximately EUR 10,000; US \$10,000) if only the Warsaw Convention applies. Many carriers have voluntarily waived these limits in their entirety, and US regulations require that, for journeys to, from or with an agreed stopping place in the US, the limit may not be less than US \$75,000.
2. 17 Special Drawing Rights (approximately EUR 20; US \$20) per kg for loss of or damage or delay to checked baggage and 332 Special Drawing Rights (approximately EUR 400; US \$400) for unchecked baggage.
3. The carrier may also be liable for damage occasioned by delay.

Where neither the Montreal Convention nor the Warsaw Convention system applies: For travel wholly between points in Canada, the liability limit for loss or delay of, or damage to baggage is \$1,500 CAD per passenger.

Further information may be obtained from Air Canada as to the limits applicable to your journey. If your journey involves carriage by different carriers, you should contact each carrier for information on the applicable limits of liability.

Regardless of which Convention applies to your journey, you may benefit from a higher limit of liability for loss of, damage or delay to baggage by making at check-in a special declaration of the value of your baggage and paying any supplementary fee that may apply. Alternatively, if the value of your baggage exceeds the applicable limit of liability, you should fully insure it before you travel.

Time limit for action: Any action in court to claim damages must be brought within two years from the date of arrival of the aircraft, or from the date on which the aircraft ought to have arrived. Baggage claims: Written notice to the carrier must be made within 7 days of the receipt of checked baggage in the case of damage, and, in the case of delay, within 21 days from the date on which it was placed at the disposal of the passenger.

Notice of Contract Terms Incorporated by Reference

1. Suite
Street
, Ontari
V5
366-96
366-37
7444

Hunt
(416)
er@pn

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1. Your contract of carriage with the carrier that provides you with carriage by air, whether international, domestic or a domestic portion of an international journey is subject to this notice; to any notice or receipt of the carrier; and to the carrier's individual terms and conditions (Conditions), related rules, regulations and policies (Regulations) and any applicable tariffs.
2. If your carriage is by more than one carrier, different Conditions, Regulations and any applicable tariffs may apply for each carrier.
3. The Conditions, Regulations and any applicable tariffs of each carrier are, by this notice, incorporated by reference into and made part of your contract of carriage.
4. The Conditions may include, but are not restricted to:
 - Conditions and limits on the carrier's liability for the bodily injury or death of passengers.
 - Conditions and limits on the carrier's liability for the loss of, damage to or delay of goods and baggage, including fragile or perishable goods.
 - Rules for declaring a higher value for baggage and for paying any supplementary fee that may apply.
 - Application of the carrier's Conditions and limits of liability to the acts of the carrier's agents, servants and representatives, including any person providing either equipment or services to the carrier.
 - Claims restrictions, including time limits by which passengers must file claims or bring actions against the carrier.
 - Rules about reconfirmations or reservations; check in times; the use, duration and validity of air transportation services; and the carrier's right to refuse carriage.
 - Rights of the carrier and limits on the carrier's liability for delay or failure to perform a service, including schedule changes, substitution of alternative carriers or aircraft and re-routing, and, when required by applicable law, the obligation of the carrier to notify passengers of the identity of the operating carrier or substituted aircraft.
 - Rights of the carrier to refuse carriage to passengers who fail to comply with applicable laws or who fail to present all necessary travel documents.
5. You can obtain more information about your contract of carriage, and find out how to request a copy, at places where transportation on the carrier is sold. Many carriers also have this information on their websites. When required by applicable law, you have the right to inspect the full text of your contract of carriage at the carrier's airport and sales offices, and upon request, to receive a copy by mail or other delivery service from each carrier free of charge.
6. If a carrier sells air transportation services or checks baggage specifying carriage on another carrier, it does so only as agent for the other carrier.

OVERBOOKING NOTICE

Airline flights may be overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for a payment of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and boarding priorities are available at all airport ticket counters and boarding locations.

China departing flights only

1. Passenger notifications

1, Suite 900
1 Street East
1, Ontario
M5
366-9607
366-3743
com

Hunter
(416) 643-3
er@pmlaw.c

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In the event that a flight is delayed, cancelled or diverted due to an unforeseen problem, we will make every effort to keep you well informed at the airport and onboard the affected aircraft. Based on the information we have, we will promptly provide timely updates, within 30 minutes of becoming aware of such a cancellation, delay or diversion, and explain the reason for the delay, cancellation or diversion through various methods, such as:

- onboard/gate announcements
- our Flight Status tool on our website
- the airport Flight Information Display Systems
- calling Air Canada Reservations

You may also register for our Flight Notification Service to receive delay or cancellation information or gate change details for your flight.

2. Flight delays and cancellations

If you are affected by a situation that causes a delay or flight cancellation, we provide the details of how Air Canada will assist you.

3. Response plan for Tarmac Delays

Our contingency plan for lengthy tarmac delays at Chinese airports is intended to provide you with information regarding Air Canada's policies and procedures for handling your travel on our airline in the event of a lengthy ground delay, while you are onboard our aircraft at a Chinese airport.

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